

FAQ



How to do if you can't read the SSD (HDD), when the DVR is installed upside down?

Release Date: 2019.11.11

Applied to

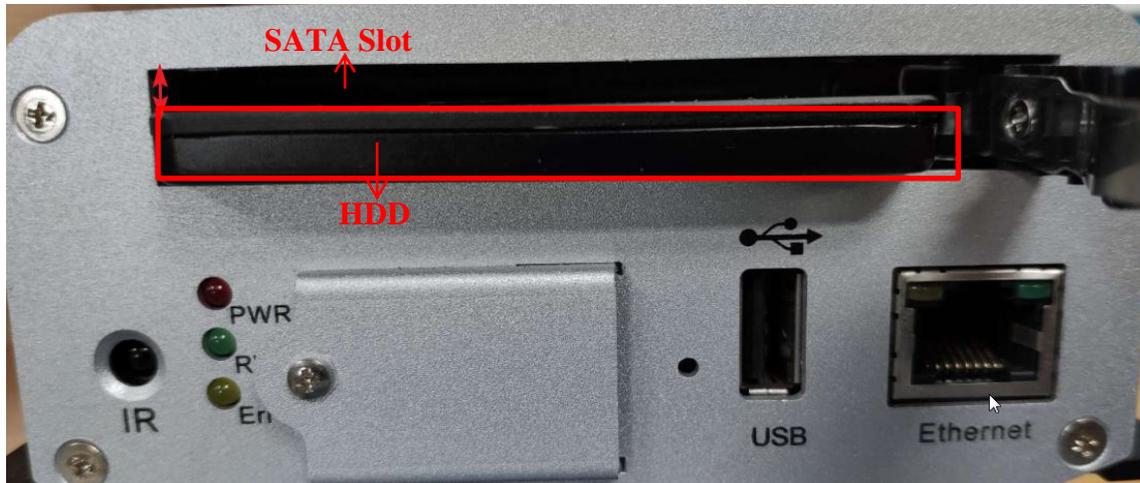
EMV400SSD

eNVP-JNN-IV-D0008

eNVP-JNN-IV-V0008

Situation

1. When the EMV400SSD is installed normally, the SSD (HDD) is downward due to gravity, and the above gap does not affect the SATA slot. (You can refer to the below photo)



↑ EMV400SSD

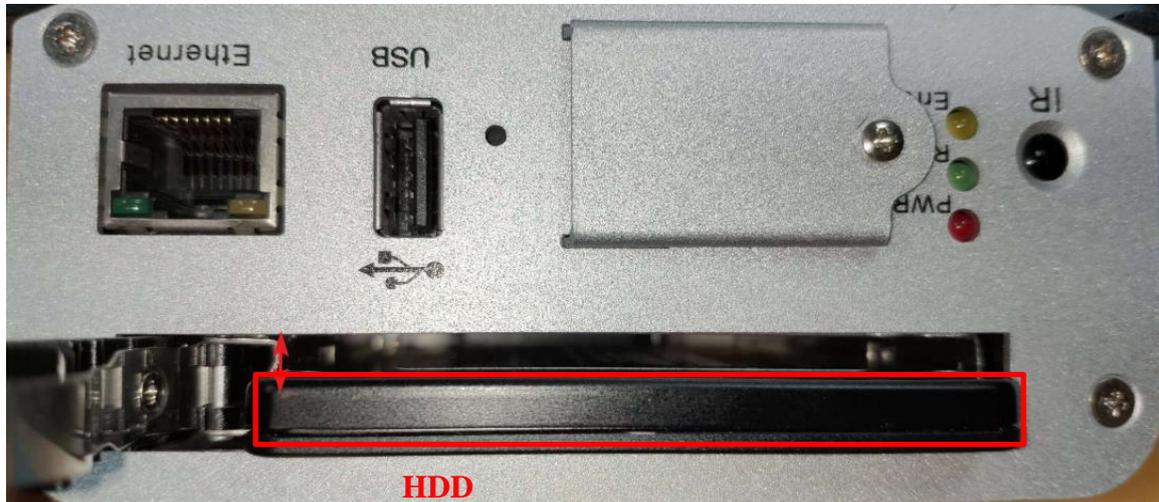


↑ eNVP-JNN-IV-D0008

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2. When the EMV400SSD is installed upside down, the SSD (HDD) is downward due to gravity, it might affect the SATA slot unusable. (You can refer to the below photo)



Recommended installation:

1. When inserting the HDD, please confirm the correct connection with the HDD port.
2. Or you can choose by adding a high spacer on SSD (HDD). (As the photo below)



FAQ

